

## TERMS AND CONDITIONS FOR PRESTON PARK u3a TRIPS

1. These conditions apply unless your group/trip has its own specific booking conditions e.g. Heritage Visiting.
2. All reservations and bookings are made on a first come, first served basis. Tickets may not be issued in advance.
3. There are often late withdrawals, so it is worth asking to be on “standby” for fully booked visits.
4. Acceptance of a booking, up to and on the day, is at the discretion of the trip organiser.
5. Bookings cannot be accepted without members details as requested by the trip organiser and details for an ICE (In Case of Emergency number) contact.
6. A booking is only made on receipt of payment. Once booked, payments made are not normally refundable. If a member is unable to attend the event, reasonable efforts will be made to re-sell the ticket.
7. If a visit is cancelled or materially changed, we hope to refund your payment, but this cannot be guaranteed.
8. Insurance:
  - Whilst the Third Age Trust has a Public Liability Insurance Policy which covers u3a members third party liability on u3a events and trips, this does not include personal insurance for accident/injury, or loss/damage/theft of property, and cancellation or travel insurance.
  - Personal insurance is a matter for each member and is not the responsibility of the u3a.
  - In the case of foreign travel, members are required to make arrangements suitable for the countries visited and to obtain travel insurance.
9. Members must take full responsibility for their ability to participate in u3a events.
10. If the organiser has any doubt about an attendee’s independence, she/he is entitled to require the member to attend with a carer. Acceptance of a carer is subject to the availability of a ticket.

## 11. During the trip/event

- Mobile phones must be kept switched on at all times on the day to allow the trip organiser to contact participants if necessary.
- The trip organiser **MUST** be informed immediately if you need to move away from the group e.g. toilet break.
- The trip organiser **MUST** be informed immediately of any accidents or incidents occurring to a member during an outing.
- Photos of visits are often taken and circulated. If you do not wish to appear in photos, please step out of the photo or tell the visit leader.